

KAMAAL MOHD

Technical Writer | API & Developer Documentation Engineer

Chandigarh, India | official@kamaalpro.com | +91-9719892233 | [LinkedIn](#) | [GitHub](#) | [Portfolio](#)

PROFESSIONAL SUMMARY

Technical writer and documentation engineer with 6 years, building complicated systems into docs people actually want to read - API references, developer guides, SOPs, onboarding flows, the works. Documented everything from REST and GraphQL endpoints to AI agent integrations to blockchain architecture, so whatever you are building, there is a decent chance I have written something like it before. Software engineering background (React, Node.js) supports hands-on platform testing, keeping documentation technically accurate rather than just polished. Experience spans fintech, blockchain, AI/LLM, hospitality-tech, and SaaS, using GitHub, GitBook, Swagger/OpenAPI, MDX, Docusaurus, and more.

PROFESSIONAL EXPERIENCE

Software Documentation Engineer - True ValueHub, Inc. Jan 2026 - August 2026

Hybrid | Cost engineering & product costing platform for cost estimation, cost breakdown structures, and manufacturing cost optimization

- Created and maintained comprehensive user documentation, technical guides, and knowledge base content for the costing platform.
- Developed end-to-end how-to guides from scratch through hands-on testing and execution of platform workflows.
- Documented complex costing modules, including cost estimation, cost breakdown structures, and pricing workflows.
- Reverse-engineered platform functionality to produce accurate, user-friendly documentation for end users and stakeholders.
- Authored detailed SOPs to standardize business processes and improve user adoption.
- Created release notes by analyzing Jira stories, epics, bug fixes, and feature updates for each release.
- Collaborated with product managers, business analysts, developers, and QA teams to gather requirements and validate accuracy.
- Organized and maintained documentation repositories, ensuring content consistency and version control.

Technical Documentation Writer - BEGAWN IT Pvt. Ltd. Jul 2023 - Dec 2025

On-site, Chandigarh

- Helped define documentation processes (SQL reference, API reference, user guides, overviews, troubleshooting) across product and engineering teams.
- Researched, wrote, and maintained high-quality technical content, including SQL commands/functions, API docs, and user guide content.
- Worked closely with subject matter experts to ensure the accuracy and discoverability of documentation.
- Partnered with product managers, engineers, and support teams to keep documentation complete and easy to find, responding to short-notice requests to evolve content.
- Helped design and implement improvements to documentation architecture and strategy - content management, content reuse, search and discoverability.
- Contributed as a front-end developer (React.js, Next.js, Node.js/Express.js), building modular UI components and RESTful APIs - a technical background that keeps documentation grounded in how the product actually works.

Frontend Developer - Appwrk IT Solutions Jun 2021 - Dec 2022

On-site, Chandigarh

- Developed and maintained front-end web applications using ReactJS, Redux, Vue.js, and Next.js.
- Collaborated with design and back-end teams to translate requirements into functional, live client interfaces.
- Participated in code reviews and mentored junior developers and interns.

Software Trainee - Appwrk IT Solutions Jan 2021 - Jun 2021

On-site, Chandigarh

- Learned core web technologies (HTML, CSS, JavaScript, ReactJS, Bootstrap) and collaborative development workflows.

FREELANCE / CONTRACT DOCUMENTATION PROJECTS

Part-time technical writing and API documentation contracts completed via Upwork and direct clients, concurrent with full-time roles above. Jan 2022 - Dec 2025.

Hawala - Financial Transfer & Remittance Platform 7 months

- Structured onboarding guides, API references, transaction workflow docs, and admin setup instructions in MDX/Markdown.
- Documented authentication systems, transfer APIs, webhook events, wallet management, and agent commission workflows.

Knit - AI Agent & Conversational Assistant (Claude API) *3 months*

- Documented AI agent architecture, REST API endpoints, CLI workflows, session management, and memory-handling logic.
- Created developer-friendly setup guides and API references, simplifying LLM concepts for developers and administrators.

CultuzzAPI (Room DB) - Hotel Data Integration Platform *9 months*

- Authored API reference docs, onboarding/integration guides, and authentication setup instructions in MDX/Markdown.
- Documented room database synchronization, room mapping, and pricing/availability integration workflows.

Hasura - GraphQL Engine Documentation *3 months*

- Developed documentation covering API workflows, authentication, database interactions, and GraphQL operations.
- Documented system architecture, backend workflows, and configuration processes with request/response examples.

MoonPay Widget Quickstart - Crypto Payment Widget *5 months*

- Wrote onboarding guides and documented widget integration workflows, architecture, and implementation examples.
- Organized MDX documentation structure and created structured REST API references for on-ramp integration.

XChainJS - Cross-Chain Blockchain Library *5 months*

- Developed TypeDoc documentation covering interfaces, classes, functions, parameters, and return types.
- Authored manual GitBook documentation for each package, including architecture overviews and step-by-step usage guides.

Additional selected contracts:

- TouchBasePro (API Documentation, 6 mo) - Documented API endpoints (Lists, Campaigns, Subscribers, Segments, Webhooks) to OpenAPI standards.
- InstaWP (Content & Documentation Management, 8 mo) - Managed a content team and cross-platform documentation strategy.
- TrendSpider (Product Guides & User Manuals, 6 mo) - Built 150+ product guides and user manuals for a charting and technical analysis platform.
- Knowi (Knowledge Base, 12 mo) - Built a complete knowledge base from scratch for a business intelligence platform.
- Fungies.io (API Documentation, 6 mo) - Authored developer-friendly API docs, including Getting Started and order management guides.
- Migrating to Exirom (Migration Guide, 3 mo) - Wrote migration workflows and API transition guides from legacy PSP APIs to Exirom.
- Go1 (API & Webhook Documentation, 3 mo) - Authored API and webhook guides with sample code and diagrams.
- PickleZone (Blockchain Whitepaper, 5 mo) - Authored the official whitepaper covering tokenomics and technical architecture.

EDUCATION

B.Tech, Computer Science & Engineering - Uttarakhand Technical University, Dehradun (2016 - 2020), CGPA: 7.8

High School & Intermediate - Children's Academy, Dehradun (2014 - 2016)

SKILLS & TOOLS

Documentation & Knowledge Bases: Intercom, Notion, GitBook, Docusaurus, Readme, Prismic, Confluence, Jekyll, WordPress, EazyDocs, Guide, Whale

API Tools: Swagger, OpenAPI/YAML, Redocly, Postman

Diagramming & Visual DFD: Flux, ProtoFlow, Draw.io, Lucidchart, Mermaid

Version Control: Git, GitHub, GitLab, Bitbucket, AWS CodeCommit

Project Management: Jira, Trello, ClickUp, YouTrack, Monday, ProofHub, Asana, Linear

Annotation Tools: Arcade, ScreenPresso, Skitch, Kapwing, Keynote, Awesome Screenshot

Languages & Formats: Markdown, MDX, HTML, CSS, JavaScript (Node.js, React), TypeScript, JSON, XML

Core Strengths: SOP Development, Release Notes, Process & Workflow Documentation, Feature Analysis & Validation, Cross-Functional Collaboration